



## Certificate in BID Management

### **Gail Buckland, Hemel Hempstead BID**

I joined Hemel Hempstead BID as the BID Manager at the end of November last year.

Although very new to the role, my previous experience within a shopping centre environment managing various departments throughout the years, including Security,

Cleaning and Customer Services is already proving to be a huge benefit. I am really passionate about helping people and making a difference and am excited to have joined the world of BID's.

